



## Provide First-Class Service and Increase Sales

We know exactly how to make your online customers feel special. With the Assurz 100% Satisfaction Guarantee you can provide that “first-class” service they’ve been waiting for.

- Increase sales through more shopping cart conversions.
- An industry-first 100% Satisfaction Guarantee program for online and catalog merchants.
- Improve customer satisfaction with an extended 90-day refund period and let Assurz handle all aspects of the return , including customer assistance, return prepaid shipping, return acceptance, liquidation and customer refund.
- Easy to implement and no set up fees.

## Offer First-Class Service and Increase Sales Today!

Contact us at 877-620-1188  
or email [bizdev@assurz.com](mailto:bizdev@assurz.com)

# ASSURZ

[www.assurz.com](http://www.assurz.com)



## Just what online shopping needed!

# Now That's Service!



## The Assurz 100% Satisfaction Guarantee is simple:

Wrong size?  
Wrong color?  
*No worries...*

We'll take it back **anytime**  
within our **extended 90-day**  
**refund period.**

### Merchant Solutions:

**\$ All-in solution:** Merchants can automatically provide the Assurz 100% Satisfaction Guarantee to all of their online and catalog shoppers as part of an overall customer service program.

**\$ Opt-in solution:** Merchants can offer the Assurz 100% Satisfaction Guarantee as an option where the online and catalog shopper may or may not choose to cover their merchandise.

**\$ Monitor all your invoices, refunds, and claims** activity at our convenient merchant portal.

**\$ Fast and easy** to implement.

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## How It Works



**1. Merchandise purchased through your website is covered by Assurz service.**



**2. Satisfaction Guarantee details are emailed to your customer.**



**3. They call Assurz for a refund.**



**4. We send prepaid shipping tag.**



**5. They send us the item.**



**6. We refund their money.**

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